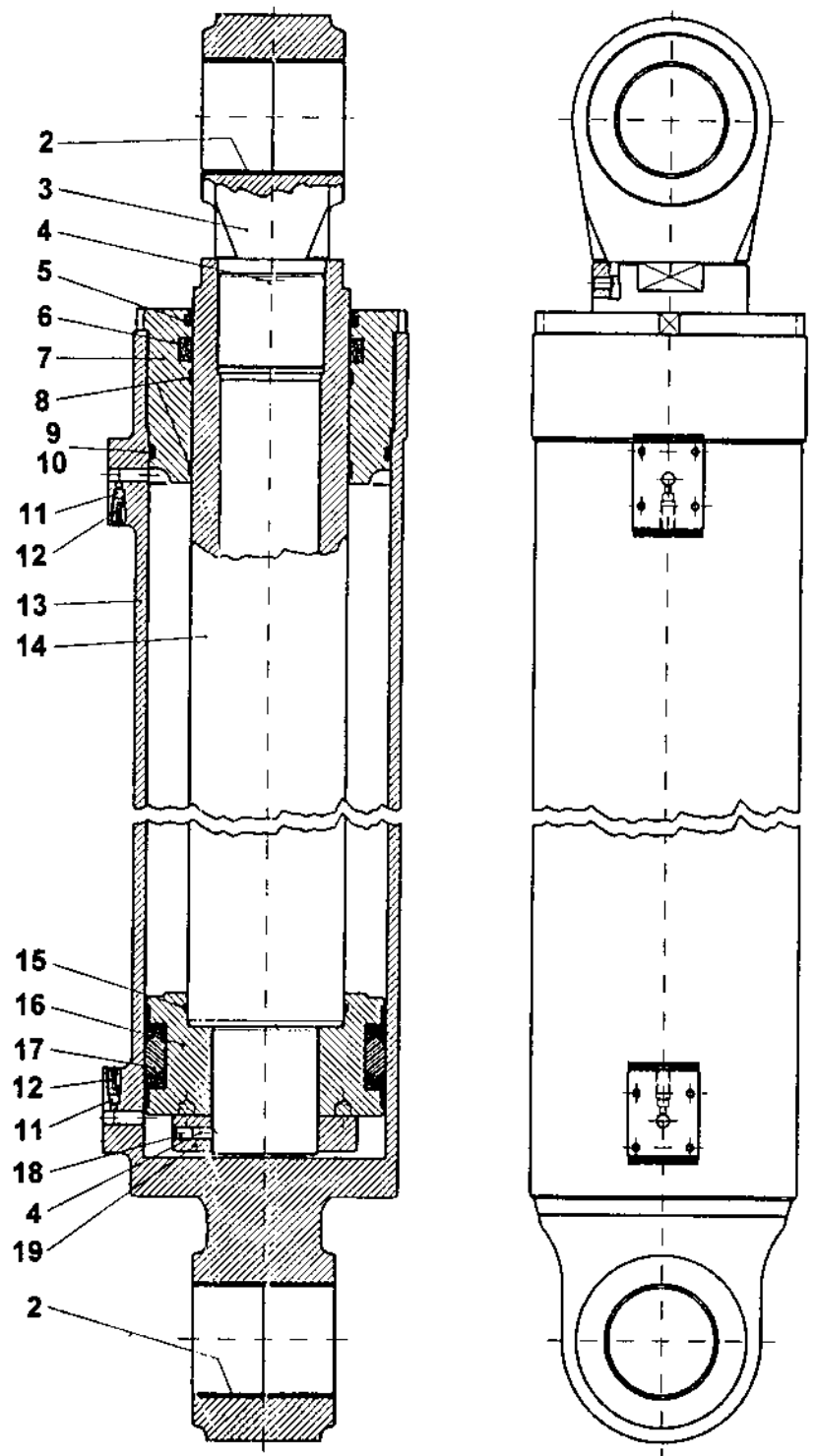
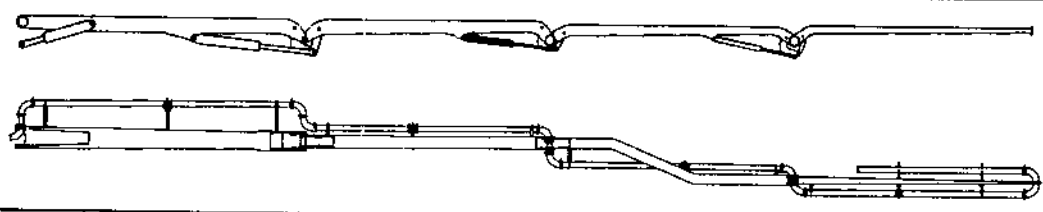




# THIRD BOOM CYLINDER ASSEMBLY

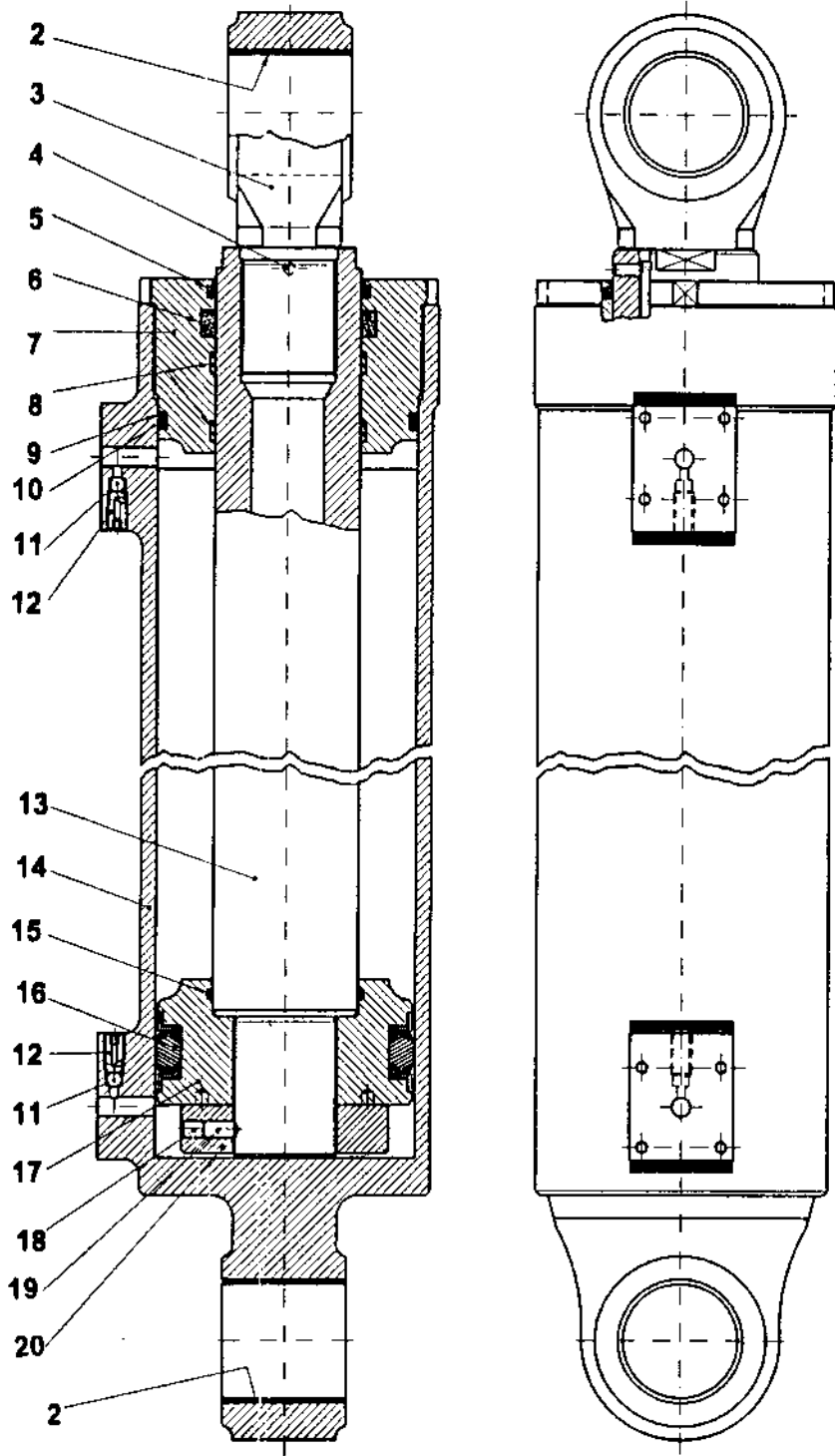
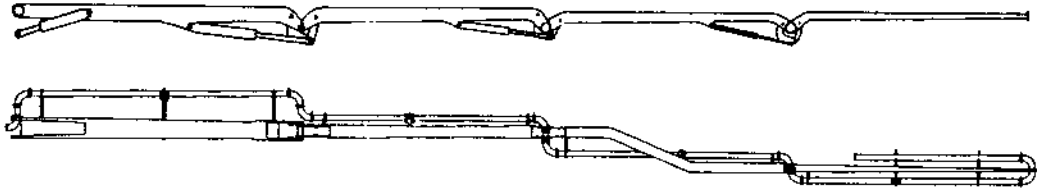
XXT 42  
PARTS  
GROUP 90  
FIGURE 08  
PAGE 01



REVISION:

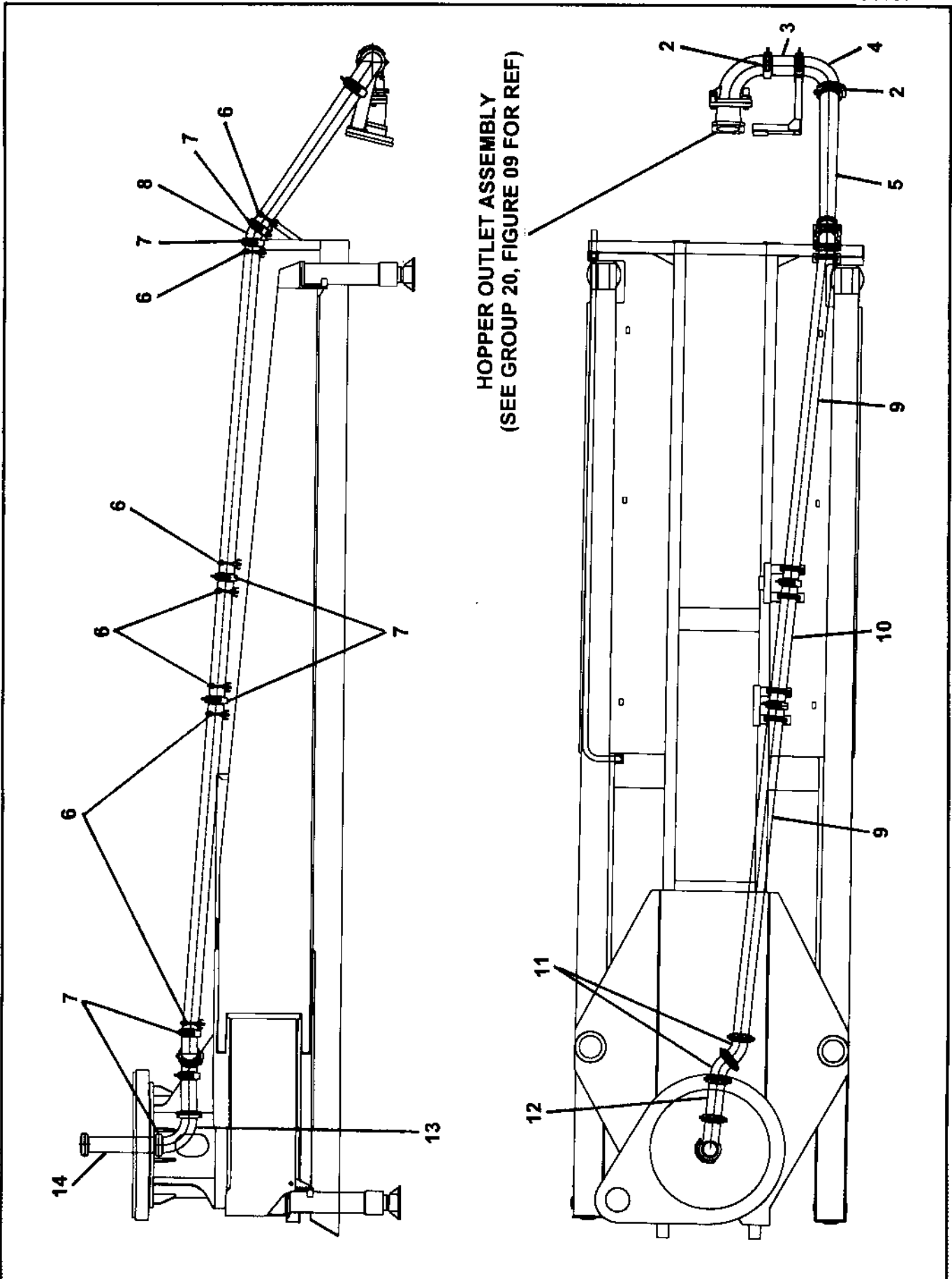
| ITEM NO. | REED'S PARTS NO. | DESCRIPTION  |   |   |   |   | QTY |
|----------|------------------|--|---|---|---|---|-----|
|          |                  | 1  | 2 | 3 | 4 | 5 |     |
| -1       | C-2B3            | Assembly, Third Boom Cylinder<br>(See Group 90, Figure 01 for NHA) |   |   |   |   | Ref |
| 2        | C-CD075.080050   | • Bearing, Anti Friction   |   |   |   |   | 4   |
| 3        | C-2B308          | • Cap, Rod   |   |   |   |   | 2   |
| 4        | C-VG122.081215   | • Screw  |   |   |   |   | 1   |
| 5        | C-BR310.110      | • Gasket, Seal   |   |   |   |   | 1   |
| 6        | C-BT110.110      | • Gasket, Seal   |   |   |   |   | 1   |
| 7        | C-2B301          | • Head, Slide Rod  |   |   |   |   | 1   |
| 8        | C-AG122.110      | • Ring, Slide Rod  |   |   |   |   | 2   |
| 9        | C-AP110.362      | • Seal, Gasket   |   |   |   |   | 1   |
| 10       | C-AO120.362      | • Ring, Sealing  |   |   |   |   | 1   |
| 11       | C-CS100.007      | • Ball, Steel  |   |   |   |   | 2   |
| 12       | C-WPVS1          | • Valve, Air Hole  |   |   |   |   | 2   |
| 13       | C-2B302          | • Cylinder   |   |   |   |   | 1   |
| 14       | C-2B307          | • Rod  |   |   |   |   | 1   |
| 15       | C-AO420.4437     | • Ring, Seal   |   |   |   |   | 1   |
| 16       | C-2B312          | • Piston   |   |   |   |   | 1   |
| 17       | C-BS226695511A   | • Gasket, Seal   |   |   |   |   | 1   |
| 18       | C-VG121.081212   | • Screw  |   |   |   |   | 1   |
| 19       | C-1B309          | • Nut, Rod   |   |   |   |   | 1   |

DASH (-) ITEM NOT ILLUSTRATED



| ITEM NO. | REED'S PARTS NO. | DESCRIPTION   |   |   |   |   | QTY |
|----------|------------------|---|---|---|---|---|-----|
|          |                  | 1   | 2 | 3 | 4 | 5 |     |
| -1       | C-2B4            | Assembly, Fourth Boom Cylinder<br>(See Group 90, Figure 01 for NHA) |   |   |   |   | Ref |
| 2        | C-CD055.060060   | • Bearing, Anti Friction  |   |   |   |   | 2   |
| 3        | C-2B408          | • Cap, Rod  |   |   |   |   | 4   |
| 4        | C-VG122.061012   | • Screw   |   |   |   |   | 1   |
| 5        | C-BR310.070      | • Gasket, Seal  |   |   |   |   | 1   |
| 6        | C-BT110.070      | • Gasket, Seal  |   |   |   |   | 1   |
| 7        | C-2B401          | • Head, Slide Rod   |   |   |   |   | 1   |
| 8        | C-AG122.070      | • Ring, Slide Rod   |   |   |   |   | 2   |
| 9        | C-AP110.349      | • Seal, Gasket  |   |   |   |   | 1   |
| 10       | C-AO120.349      | • Ring, Sealing   |   |   |   |   | 1   |
| 11       | C-CS100.007      | • Ball, Steel   |   |   |   |   | 2   |
| 12       | C-WPVS1          | • Valve, Air Hole   |   |   |   |   | 2   |
| 13       | C-2B407          | • Rod   |   |   |   |   | 1   |
| 14       | C-2B402          | • Cylinder  |   |   |   |   | 1   |
| 15       | C-AO420.4275     | • Ring, Sealing   |   |   |   |   | 1   |
| 16       | C-BS23492393     | • Gasket, Seal  |   |   |   |   | 1   |
| 17       | C-2B412          | • Piston  |   |   |   |   | 1   |
| 18       | C-VG121.081212   | • Screw   |   |   |   |   | 1   |
| 19       | C-VG122.081215   | • Screw   |   |   |   |   | 1   |
| 20       | C-3B409          | • Nut, Rod  |   |   |   |   | 1   |

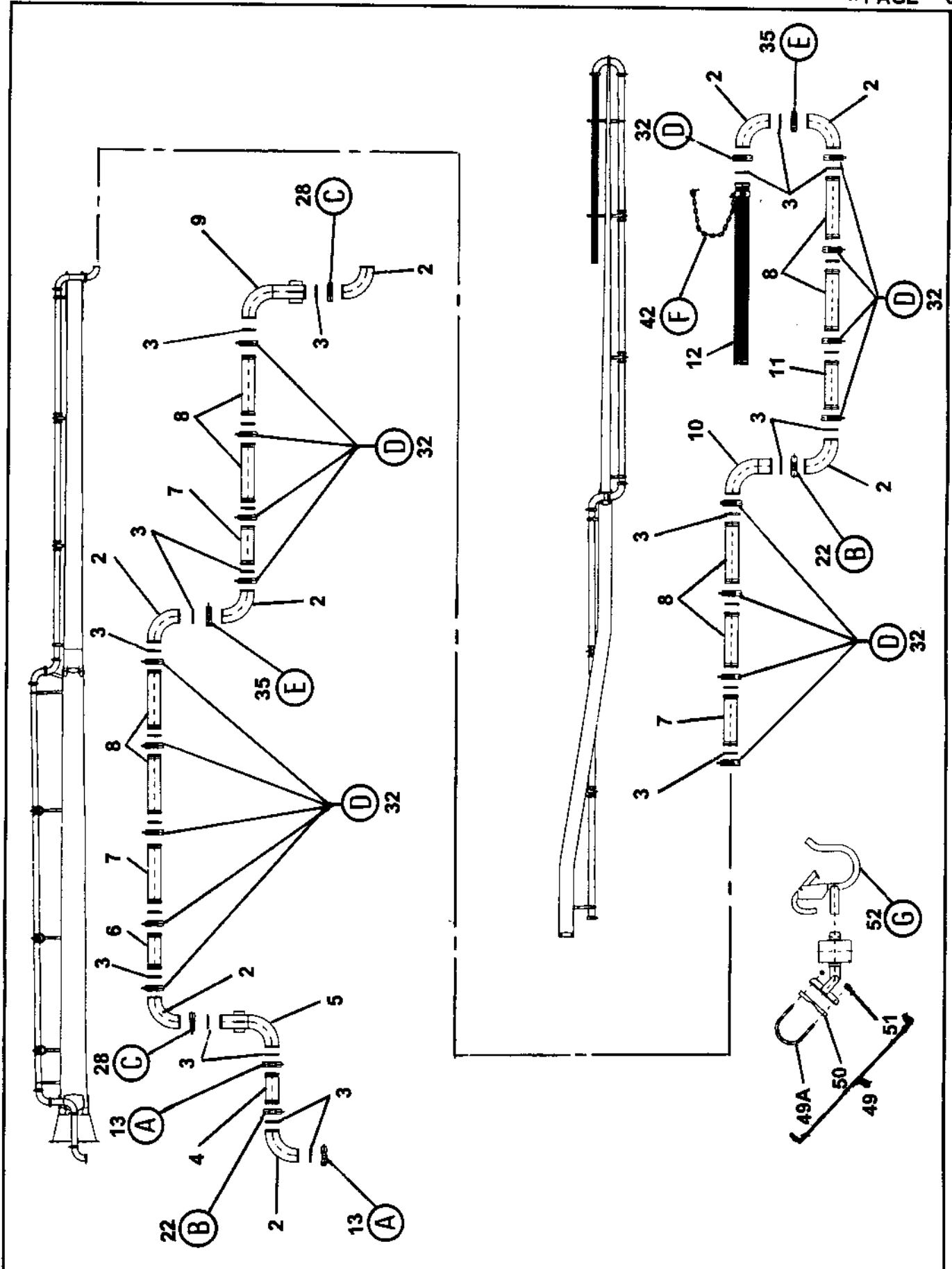
DASH (-) ITEM NOT ILLUSTRATED



| ITEM NO. | REED'S PARTS NO. | DESCRIPTION   |   |   |   |   | QTY |
|----------|------------------|---|---|---|---|---|-----|
|          |                  | 1   | 2 | 3 | 4 | 5 |     |
| -1       | 90-10            | Assembly, Deck Area Concrete Pipe Line<br>(See Group 90, Figure 01 for NHA) |   |   |   |   | Ref |
| 2        | 72242            | • Gasket, 6 Inch Clamp  |   |   |   |   | 2   |
| 3        | 801558           | • Adapter, Hose Elbow   |   |   |   |   | 1   |
| 4        | 800336           | • Elbow, 6 Inch 90  |   |   |   |   | 1   |
| 5        | 800326           | • Reducer, 6 Inch to 5 Inch   |   |   |   |   | 1   |
| 6        | 800341           | • U-Clamp, 5 Inch Pipe  |   |   |   |   | 7   |
| 7        | W-101779         | • Coupling, 6 Inch Clamp  |   |   |   |   | 2   |
| 8        | 800328           | • Elbow, 5 Inch 30  |   |   |   |   | 1   |
| 9        | 800323           | • Pipe, 5 Inch Deck   |   |   |   |   | 2   |
| 10       |                  | • Pipe, 5 Inch Deck   |   |   |   |   | 1   |
| 11       | 800327           | • Elbow, 5 Inch 45  |   |   |   |   | 2   |
| 12       |                  | • Pipe, 5 Inch Deck   |   |   |   |   | 1   |
| 13       |                  | • Elbow, 5 Inch 90  |   |   |   |   | 2   |
| 14       |                  | • Pipe, 5 Inch  |   |   |   |   | 1   |

DASH (-) ITEM NOT ILLUSTRATED

## CONCRETE PIPE LINE ASSEMBLY (BOOM AREA)



REVISION:

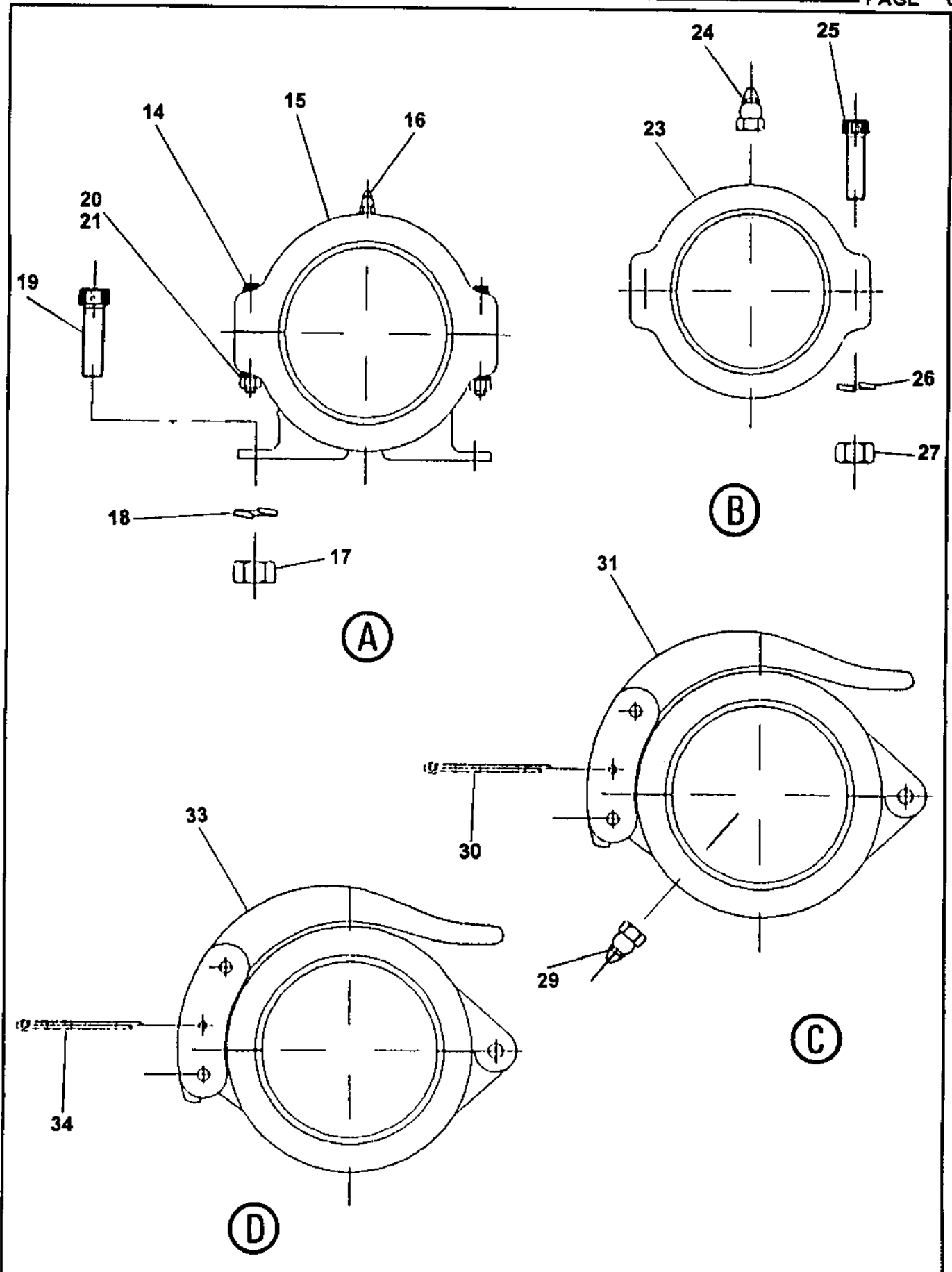
| ITEM NO. | REED'S PARTS NO. | DESCRIPTION  |   |   |   |   | QTY |
|----------|------------------|--|---|---|---|---|-----|
|          |                  | 1  | 2 | 3 | 4 | 5 |     |
| -1       | C-2T             | Assembly, Boom Area Concrete Pipeline<br>(See Group 90, Figure 01 for NHA) |   |   |   |   | Ref |
| 2        | 801100           | • Elbow, 90  |   |   |   |   | 8   |
| 3        | C-TB125          | • Gasket, Seal   |   |   |   |   | 26  |
| 4        | 801105-*         | • Pipe   |   |   |   |   | 1   |
| 5        | 801672           | • Pipe with Bend   |   |   |   |   | 1   |
| 6        | 801105-*         | • Pipe   |   |   |   |   | 1   |
| 7        | 801105-3000      | • Pipe   |   |   |   |   | 5   |
| 8        | 801105-*         | • Pipe   |   |   |   |   | 8   |
| 9        | 801673           | • Pipe with Bend   |   |   |   |   | 1   |
| 10       | C-TM2.0360       | • Pipe with Bend   |   |   |   |   | 1   |
| 11       | C-TT2.2700       | • Pipe   |   |   |   |   | 1   |
| 12       | C-TT2.FLEX       | • Hose, Flexible Max 4m  |   |   |   |   | 1   |
| 13       | C-TG222          | • Coupling, Bracket 2 Bolts  |   |   |   |   | 2   |
| 22       | C-TG221          | • Coupling, 2 Bolts  |   |   |   |   | 2   |
| 28       | C-TG213          | • Coupling, Lever  |   |   |   |   | 2   |
| 32       | C-TG211          | • Coupling, Lever  |   |   |   |   | 18  |
| 35       | C-TG214          | • Coupling, Bracket Lever  |   |   |   |   | 2   |
| 42       | C-TS24           | • Kit, Safety Collar   |   |   |   |   | 1   |
| 49       | 800341           | • Assembly, U - Clamp  |   |   |   |   | 26  |
| 49A      | C-TS212          | • • Collar   |   |   |   |   | 1   |
| 50       | C-TS001          | • • Plate, Plastic   |   |   |   |   | 1   |
| 51       | C-VD221.1420     | • • Nut, Self Locking  |   |   |   |   | 2   |
| 52       | C-TS23           | • Kit, Flexible Hose Support   |   |   |   |   | 2   |

\* REFER TO SPECIFIC SHEET FOR YOUR MODEL AND SERIAL NUMBER OF UNIT

DASH (-) ITEM NOT ILLUSTRATED

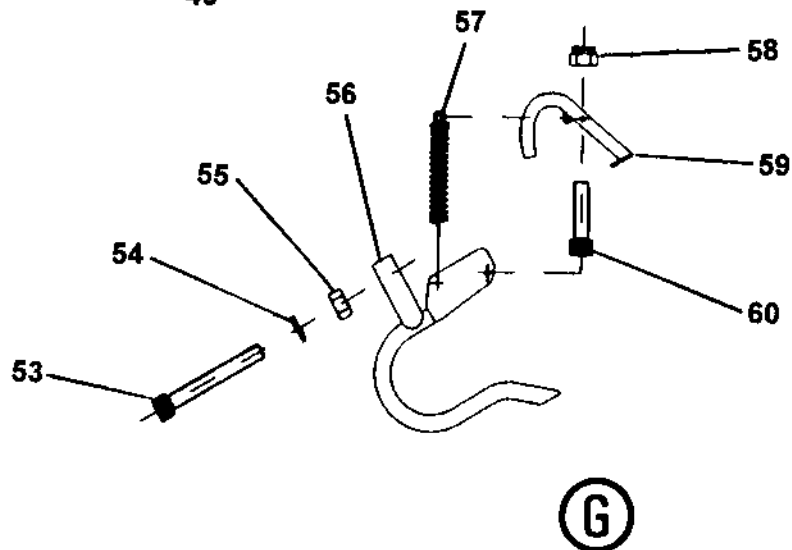
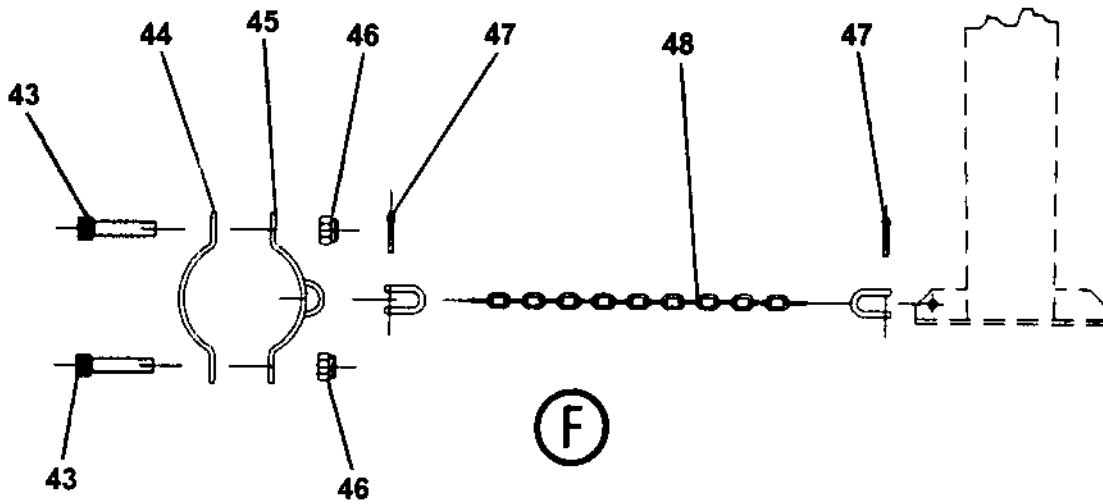
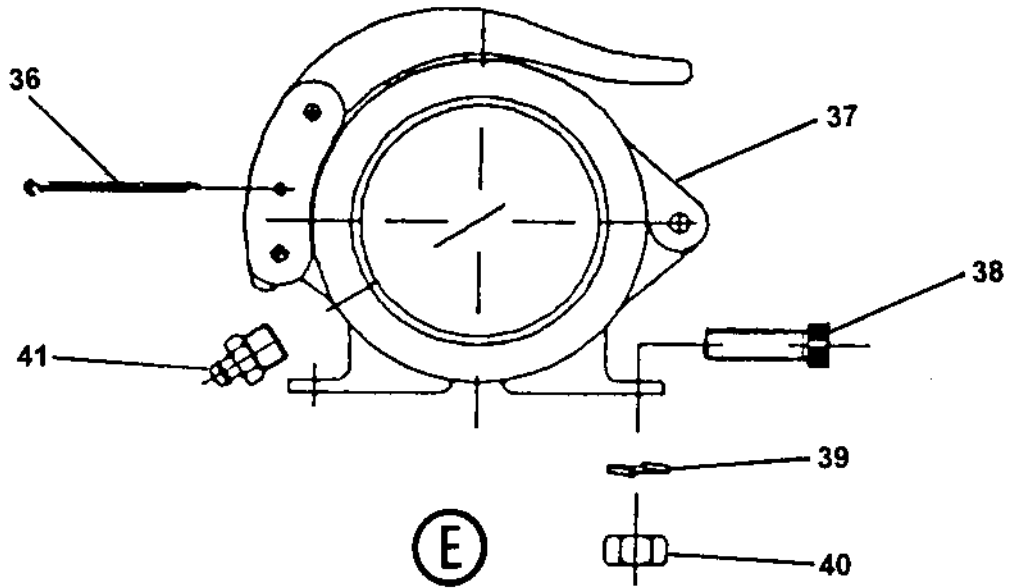


## CONCRETE PIPE LINE ASSEMBLY (BOOM AREA)



| ITEM NO. | REED'S PARTS NO. | DESCRIPTION |   |   |   |   | QTY |
|----------|------------------|-------------|---|---|---|---|-----|
|          |                  | 1           | 2 | 3 | 4 | 5 |     |
| 13       | C-TG222          | •           | • | • | • | • | 2   |
| 14       | C-VC112.121755   | ••          | • | • | • | • | 2   |
| 15       | C-TG222.01       | ••          | • | • | • | • | 1   |
| 16       | C-VI131.1010     | ••          | • | • | • | • | 1   |
| 17       | C-VD111.1420     | ••          | • | • | • | • | 2   |
| 18       | C-UE110.14       | ••          | • | • | • | • | 2   |
| 19       | C-VC110.142035   | ••          | • | • | • | • | 2   |
| 20       | C-UE110.12       | ••          | • | • | • | • | 2   |
| 21       | C-VD111.1217     | ••          | • | • | • | • | 2   |
| 22       | C-TG221          | •           | • | • | • | • | 2   |
| 23       | C-TG221.01       | ••          | • | • | • | • | 1   |
| 24       | C-VI131.1010     | ••          | • | • | • | • | 1   |
| 25       | C-VC110.121755   | ••          | • | • | • | • | 2   |
| 26       | C-UE110.12       | ••          | • | • | • | • | 2   |
| 27       | C-VD111.1217     | ••          | • | • | • | • | 2   |
| 28       | C-TG213          | •           | • | • | • | • | 2   |
| 29       | C-VI131.1010     | ••          | • | • | • | • | 1   |
| 30       | C-VS210.08040    | ••          | • | • | • | • | 1   |
| 31       | C-TG211.01       | ••          | • | • | • | • | 1   |
| 32       | C-TG211          | •           | • | • | • | • | 18  |
| 33       | C-TG211.01       | ••          | • | • | • | • | 1   |
| 34       | C-VS210.08040    | ••          | • | • | • | • | 1   |

DASH (-) ITEM NOT ILLUSTRATED



| ITEM NO. | REED'S PARTS NO. | DESCRIPTION                   |   |   |   |   | QTY |
|----------|------------------|-------------------------------|---|---|---|---|-----|
|          |                  | 1                             | 2 | 3 | 4 | 5 |     |
| 35       | C-TG214          | • Coupling, Bracket Lever     |   |   |   |   | 2   |
| 36       | C-VS210.08040    | • • Pin, Split                |   |   |   |   | 1   |
| 37       | C-TG212.01       | • • Coupling                  |   |   |   |   | 1   |
| 38       | C-VC110.142035   | • • Screw                     |   |   |   |   | 2   |
| 39       | C-UE110.14       | • • Washer, Elastic           |   |   |   |   | 2   |
| 40       | C-VD111.1420     | • • Nut                       |   |   |   |   | 2   |
| 41       | C-VI131.1010     | • • Nipple, Grease            |   |   |   |   | 1   |
| 42       | C-TS24           | • Kit, Safety Collar          |   |   |   |   | 1   |
| 43       | C-VC110.101560   | • • Screw                     |   |   |   |   | 2   |
| 44       | C-TS241          | • • Collar, Safety            |   |   |   |   | 1   |
| 45       | C-TS242          | • • Connecting, Safety Collar |   |   |   |   | 1   |
| 46       | C-VD221.1015     | • • Nut                       |   |   |   |   | 2   |
| 47       | C-AC910.1        | • • Plate, Shackles Die       |   |   |   |   | 2   |
| 48       | C-TG221          | • • Chain Safety              |   |   |   |   | 1   |
| 52       | C-TS23           | • Kit, Flexible Hose Support  |   |   |   |   | 2   |
| 53       | C-VC110.081270   | • • Screw                     |   |   |   |   | 1   |
| 54       | C-UE110.08       | • • Washer, Elastic           |   |   |   |   | 1   |
| 55       | C-VD211.0812     | • • Nut                       |   |   |   |   | 1   |
| 56       | C-TS231          | • • Support, Flexible Hose    |   |   |   |   | 1   |
| 57       | C-LT020.015096   | • • Spring                    |   |   |   |   | 1   |
| 58       | C-VD221.0812     | • • Nut, Self Locking         |   |   |   |   | 1   |
| 59       | C-TS232          | • • Lever, Locking            |   |   |   |   | 1   |
| 60       | C-VC110.081260   | • • Screw                     |   |   |   |   | 1   |

DASH (-) ITEM NOT ILLUSTRATED



**BOOM INSTALLATION**

**XXT 42**  
**PARTS**  
GROUP 90  
FIGURE 12  
PAGE 01

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**REED**

**MODEL XXT42 TRUCK MOUNTED  
CONCRETE BOOM PUMP  
SERVICE BULLETIN**

**XXT42  
SRVBT**

PAGE 01

AS WE MAKE IMPROVEMENTS TO THE **REED**  
TRUCK MOUNTED CONCRETE BOOM PUMP MODEL **XXT42**,  
WE LIKE TO SUPPLY YOU, THE CUSTOMER, WITH  
UPDATED INFORMATION WHICH APPLIES TO YOUR PUMP.

THIS SECTION IS PROVIDED AS A PLACE TO STORE  
SERVICE BULLETINS AS YOU RECEIVE THEM  
FROM **REED LLC**.

REVISION:



**MODEL XXT42 TRUCK MOUNTED  
CONCRETE BOOM PUMP  
SERVICE BULLETIN**

**XXT42  
SRVBT**

PAGE 02

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BULLETIN NO: SB 001  
DATE: JUNE 10, 2004  
TO: ALL **REED** DEALERS  
SUBJECT: **REED WARRANTY PROGRAM**

Each **REED** Concrete Placing Trailer Pump, Truck Mounted Boom Pump and Dry-mix Spraying Gun, undergoes before delivery a thorough Quality Assurance inspection, a performance check and final testing. However, even with these precautions the possibility exists that after delivery, for some reason, a component may fail.

This is the reason for warranty. If this should happen to one of your machines during the first 12 months or 1000 pumping hours after delivery, there is a good chance the failed component could be replaced under warranty.

**REED** has updated and formalized its **WARRANTY PROGRAM** and this bulletin is issued to make all dealers aware of the program.

Enclosed is a supply of our new **WARRANTY CLAIM** forms. From this point on, all warranty claims must be submitted on these forms. Also, please find a description of the program, coverage and how to make a claim and its submission. We suggest you give this some careful attention. Briefly some noteworthy items are:

- Do not return any failed part unless requested by **REED**.
- Purchase the replacement part through normal channels from **REED**. Submit your claim noting the invoice number of the replacement part. Upon approval of the claim, a credit will be issued.
- Every effort will be made to process claim within 2 weeks from receipt except for those occasions where the part is to be returned.

Should questions arise during your review, please do not hesitate to contact us.

We appreciate the opportunity to be of service.

Sincerely,



Mike Wickstrom  
Service Manage



## **WARRANTY PROGRAM POLICY**

**REED** Concrete Placing Equipment MODEL **XXT42** is designed and engineered to perform as stated on published specifications. Only quality materials and workmanship are used in the manufacture of these products. As a back up for the product manufactured by **REED**, a guarantee against defects in design and workmanship of components is provided for each machine.

The **REED** guarantee/warranty states, in general, that **REED** will replace free of charge any components found to be defective within the time frame of the warranty period. There are exceptions to some components which are not the responsibility of **REED**. These are noted elsewhere.

A formal printed policy is available and depicts in more detail the warranty and description. However, for your ready reference the following is offered:

### **A. WARRANTY PERIOD**

- ALL CONCRETE PLACING MACHINES

The warranty period is for twelve (12) months from date of delivery to initial user or 1000 pumping hours whichever comes first.

- NEW PARTS WARRANTY

For parts sold through the **REED** Parts Department the warranty is ninety (90) days from invoice ship date.

- REPLACEMENT WARRANTY PARTS

Replacement parts provided under the terms of the machine warranty are for the warranty period applicable to the unit in which they were installed as if such parts were original components of the machine.

### **B. WARRANTY COVERAGE**

- DEFECTIVE PARTS

Unless otherwise authorized the replacement part **MUST** be **PURCHASED** from **REED**. Once warranty claim is received and approved, **REED** will provide credit to the dealer/user for their cost of the replacement part as invoiced by **REED**.

- **LABOR**

No labor time and related compensation will be provided by **REED** to dealers/users or others to perform work under this warranty policy.

- **TRAVEL TIME**

No travel time, mileage or other expenses will be compensated by **REED** to dealers/users or others to perform work under this warranty policy.

- **FREIGHT, IMPORT DOCUMENTATION, CUSTOM DUTY**

Any expense incurred for freight, import duty and documentation will not be reimbursed by **REED** in association with this warranty policy.

### **C. EXCLUSIONS**

- **CHASSIS AND RELATED COMPONENTS (TRUCK MOUNTED UNITS)**

The warranty for the chassis is handled by the chassis manufacturer and their dealer network. Prior to putting the truck in service it is suggested you contact the nearest manufacturer dealership.

- **ENGINE - TRAILER UNITS**

The engine warranty is handled by the engine manufacturer and their dealer network. The terms and conditions of their warranty will apply. Contact the local engine dealer for specifics on warranty of the engine.

- **NORMAL WEAR**

This pertains to items that have failed as a result of normal wear and tear to the product including but not limited to material cylinder and hydraulic cylinder piston components, delivery systems, pins, chains, bushings, seals, concrete pump wear parts, brakes, filter elements, fluids and tires.

- **DAMAGES**

Caused by transport of equipment or parts, improper set-up or installation, operator error, improper operation or storage, environmental conditions, accidents, improper mechanical techniques employed by anyone or any other cause other than a structural defect in materials or workmanship.

- **MAINTENANCE**

Caused by failure to perform any scheduled maintenance or routine maintenance as specified in technical manual on any structural or mechanical component.

- **MODIFICATIONS**

Any non-authorized changes or modifications of any kind to the product. Any modification must be authorized and approved in writing by **REED** Engineering Department.

- **ABUSE**

Any accidental or intentional abuse of product including but not limited to neglect, loading beyond capacity or any operation of the equipment beyond the limits set forth by **REED** documentation and as depicted in the appropriate technical manual.

#### **D. SUBMISSION OF CLAIM BY DEALER/USER**

Should a component failure be encountered during the warranty period and should it fall within the guidelines of the **REED WARRANTY POLICY** the following procedure is to be followed to claim warranty:

1. **REPLACEMENT PART**

- Obtain the replacement part by ordering it from the **REED PARTS DEPT.** through normal channels. You will be **INVOICED** for the part.
- If the part has been previously ordered from **REED** and is in your replacement stock inventory you may choose to use that part.

2. **COMPLETE THE CLAIM FORM**

**REED** has supplied you with a pre-numbered Warranty Claim Form which consists of four (4) parts. This and only this form is **ACCEPTABLE**. **DUPLICATE** copies of the form are **NOT ACCEPTABLE**. If you do not have the proper form, contact the **REED** Service Department. They will send you a supply.



# SERVICE BULLETIN 001 WARRANTY PROGRAM

XXT42  
SRVBT

SB 001  
PAGE 05

**REED**  
CONCRETE PLACING  
EQUIPMENT

## WARRANTY CLAIM

NO.

13822 OAKS AVENUE  
CHINO, CA. 91710 909-364-2100

Date: \_\_\_\_\_

①

Distributor Account Number: \_\_\_\_\_

End User Account Number: \_\_\_\_\_

Distributor: \_\_\_\_\_

End User: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip Code: \_\_\_\_\_

State: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_

Phone: ( ) \_\_\_\_\_

### MACHINE PUMP DATA

Model \_\_\_\_\_

Serial No. \_\_\_\_\_

In Service Date \_\_\_\_\_

Hours of Operation \_\_\_\_\_

Failure Date \_\_\_\_\_

Repair Date \_\_\_\_\_

NOTE - Hold deficient part(s) until requested by REED or until claim is approved. All parts requested to be returned must have a return authorization number provided by REED, shipped freight prepaid. Parts must ship within 30 days from REED request.

RETURN AUTHORIZATION NO. \_\_\_\_\_

SHIP DATE \_\_\_\_\_

| PART NUMBER | DESCRIPTION | QTY. | NET PRICE | TOTAL PRICE | REED REPLACEMENT PART INVOICE NO. |
|-------------|-------------|------|-----------|-------------|-----------------------------------|
|             | ⑫           |      |           |             | ⑬                                 |
|             |             |      |           |             |                                   |
|             |             |      |           |             |                                   |
|             |             |      |           |             |                                   |
|             |             |      |           |             |                                   |
|             |             |      |           |             |                                   |
|             |             |      |           |             |                                   |
|             |             |      |           |             |                                   |

Describe Failure and How it Occurred \_\_\_\_\_

REED comments \_\_\_\_\_

Claim Approved for

\$ \_\_\_\_\_

REED Use - Claim Approved  Denied

Dealer Signature \_\_\_\_\_

Signed \_\_\_\_\_

Date \_\_\_\_\_

Date \_\_\_\_\_

REVISION:

The following instructions are offered for completing the **WARRANTY CLAIM FORM**. Refer to sample of form. Circled numbers on form correspond to items below. **FILL IN:**

1. Date your claim is written
2. Distributor name and address
3. End user name and address
4. Model number of unit affected
5. Serial number of unit affected
6. Date unit was first placed in service
7. Hours (from hour-meter) of operation at time of failure
8. Date when failure occurred
9. Date when unit was repaired
10. Return Authorization number as received from **REED** Service Department. This will only apply when failed component is requested to be returned by **REED**.
11. Date when failed part is shipped back to **REED**
12. List **REED** part number, description of part, quantity and price of part.
13. List **REED** invoice number sent you when replacement part was purchased
14. Briefly describe failure and how it occurred
15. Dealers signature and date

The claim form **MUST BE COMPLETELY FILLED OUT**. Claims lacking specific, accurate information will be returned **UNPROCESSED**. If additional room is needed to describe the failure or to list the parts used, attach a separate sheet and identify those sheets with the **SAME WARRANTY CLAIM NUMBER**.

**3. SUBMITTING TO REED**

When all appropriate data has been entered on the claim and signed, proceed as follows:

- Remove copies of form marked "**DEALER**" (yellow) and "**RETURN AUTHORIZATION**" (green). The Dealer copy is for your records and the Return Authorization copy is to be retained in the event **REED** requests the return of the part.
- Mail the "**REED**" copy (white) and "**ACCOUNTING**" copy (pink) along with any back-up data such as a copy of the replacement part **INVOICE** to **REED**. **DO NOT FAX COMPLETED FORM** and send only **FORM ORIGINALS**.

**E. RETURN OF FAILED COMPONENT**

Depending on the type of part and circumstance surrounding the component failure, the possibility exists that **REED** may request that the failed part be returned to them for investigation and evaluation purposes or to apply for warranty from the manufacturer of the part.

- Upon receipt of your warranty claim and before claim is approved, **REED** will inform you in writing if the part is to be returned. On this correspondence a **RETURN AUTHORIZATION** number will be given to you.
- This number is to be written in the appropriate area on the **RETURN AUTHORIZATION** copy (green) of the warranty form. Include this copy as part of your packing slip. Also write the number on a tag and attach to the part.
- Parts requested to be returned must be shipped back to **REED** within 30 days from issuing of the **RA** number. Failure to do so will cause warranty claim to be **DENIED**.
- Returned parts are to be properly packaged and shipped freight **PREPAID**.
- Any parts received by **REED** without the **PROPER RA** number will be shipped back at **DEALER/USER EXPENSE**.
- If claim is approved and no request to return parts from **REED** has been made, then parts can be discarded.



**SERVICE BULLETIN 001  
WARRANTY PROGRAM**

**XXT42  
SRVBT**

SB 001  
PAGE 08

**F. APPROVAL/DENIAL OF CLAIM**

Every effort will be made to process the warranty claim within 2 weeks from receipt.

- APPROVAL**

Once your claim has been approved by **REED**, the pink copy will be forwarded to our Accounting Dept. They in turn will issue a credit against the invoice for the replacement purchased part.

In the meantime a fax or notification will be sent you indicating the claim and the amount approved.

- DENIAL**

If your warranty claim is denied for any reason, a fax or notification will be sent to you indicating reasons for denial. Should you have any dispute with the decision, you have the right to have the decision reconsidered. You must present your arguments in **WRITING** within 15 days of your receipt of the claim denial.

|   |                      |   |                  |  |
|---|----------------------|---|------------------|--|
| <b>REED</b><br>CONCRETE PLACING<br>EQUIPMENT  |                      | <b>WARRANTY CLAIM</b><br>13822 OAKS AVENUE<br>CHINO, CA. 91710 909-364-2108 |                  | <b>NO.</b><br>Date: ①                      |
| Distributor Assesment Number _____ ②  |                      | End User Assesment Number _____ ③   |                  |  |
| Distributor _____ ②   |                      | End User _____ ③  |                  |  |
| Address _____   |                      | Address _____   |                  |  |
| City _____  |                      | City _____  |                  |  |
| State _____ Zip Code _____  |                      | State _____ Zip Code _____  |                  |  |
| Phone ( ) _____   |                      | Phone ( ) _____   |                  |  |
| <b>MACHINE IDENT DATA</b>   |                      |   |                  |  |
| Model _____ ④   | Serial No. _____ ⑤   | In Service Date _____ ⑥   |                  |  |
| Hours of Operation _____ ⑦  | Failure Date _____ ⑧ | Repair Date _____ ⑨   |                  |  |
| NOTE - Hold defective part(s) until requested by REED for mail claim is approved. All parts requested to be returned must have a return authorization number provided by REED, shipped freight prepaid. Parts must ship within 30 days from REED request. |                      |   |                  |  |
| RETURN AUTHORIZATION NO. _____ ⑩  | SHIP DATE _____ ⑪    |   |                  |  |
| <b>PART NUMBER</b>  | <b>DESCRIPTION</b> ⑫ | <b>QTY.</b>   | <b>NET PRICE</b> | <b>TOTAL PRICE</b>                         |
|   |                      |   |                  | <b>REED REPLACEMENT PART INVOICE NO.</b> ⑬ |
|   |                      |   |                  |  |
|   |                      |   |                  |  |
|   |                      |   |                  |  |
|   |                      |   |                  |  |
| Describe Failure and How it Occurred _____ ⑭  |                      |   |                  |  |
| REED comment _____  |                      |   |                  | Claim Approved for _____                   |
| REED Use - Claim Approved <input type="checkbox"/> Denied <input type="checkbox"/>  |                      |   |                  | Dealer Signature _____ ⑮                   |
| Signed _____ Date _____   |                      |   |                  | Date _____                                 |

***REED***

**THESE *XXT42* PARTS MANUAL PAGES  
ARE FOR REFERENCE ONLY!**

**PARTS GROUP 90 FIGURE 10 PAGE 01**

**PARTS GROUP 90 FIGURE 10 PAGE 02**

**PARTS GROUP 90 FIGURE 11 PAGE 01**

**PARTS GROUP 90 FIGURE 11 PAGE 02**



# REED

BOOM DELIVERY LINE  
XXT42 SN # 223

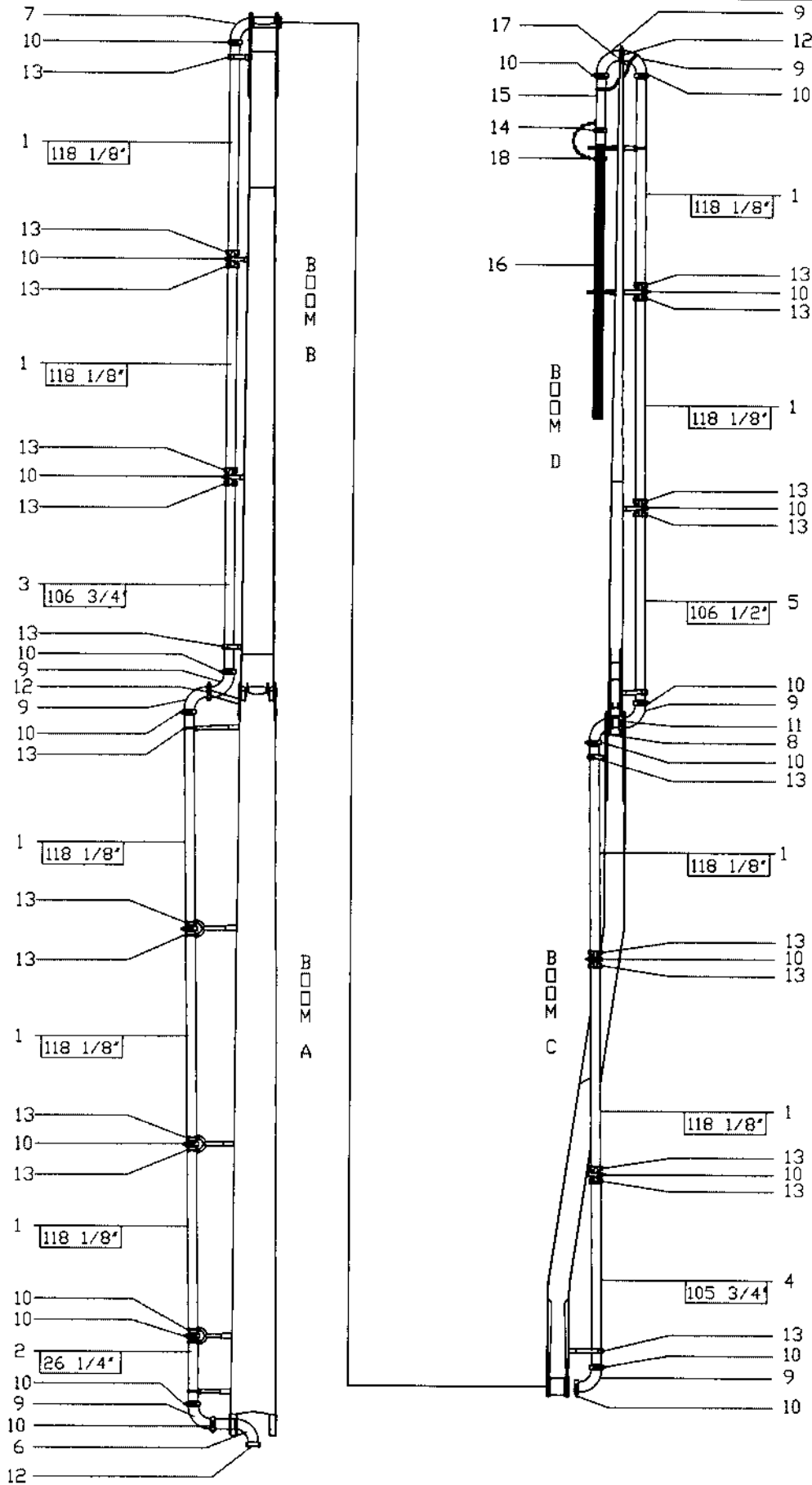
XXT42

GROUP 90

802534

10/19/01

Fig 10 Page 1





# REED

DECK DELIVERY LINE  
XXT42 SN # 223

XXT42

GROUP 90

802754

7/10/03

Fig 11 Page 1

